

Reg. No. :

Name :

Second Semester M.A. Degree Examination, May 2020

Business Economics

BE 223 : HUMAN RESOURCE MANAGEMENT

(2016 Admission Onwards)

Time : 3 Hours

Max. Marks : 75

SECTION A

Answer **all** the questions in 1 or 2 sentences. Each question carries **1** mark.

1. Personnel management
2. Job evaluation
3. Merit Rating
4. Staffing
5. Strategic Management
6. Delphi Technique
7. Organisational Culture
8. Collective bargaining
9. Compensation
10. Job rotation

(10 × 1 = 10 Marks)

P.T.O.



SECTION B

Answer any **seven** questions, each not exceeding **500** words. Each question carries **5** marks.

11. What is the importance of human resource management in an organisation?
12. List out the features of human resource planning.
13. Explain the steps involved in recruitment process.
14. Write a short note on methods of job evaluation.
15. Discuss the importance of motivation in an organization.
16. How does collective bargaining help both the employee and employer in an organization?
17. Elucidate on the role of HRM in strategic management.
18. What are the general causes of industrial disputes?
19. Bring out the importance of promotion in an organization.
20. What are the different methods of training adopted in an organisation?

(7 × 5 = 35 Marks)

SECTION C

Answer any **three** of the following. Each answer should not exceed **1,200** words. Each question carries 10 marks.

21. Write a note on the development of human resource management in India.
22. Define performance appraisal. What are the steps involved in a systematic performance appraisal process?
23. Explain the different levels in evaluation of effectiveness of training.
24. Discuss the relevance of forecasting in human resources management.
25. What is a trade union? Enumerate the functions and objectives of a trade union?

(3 × 10 = 30 Marks)

