

Reg. No. :

Name :

Third Semester M.Sc. Degree Examination, February 2021

Psychology

PC 232 (B) : ORGANIZATIONAL BEHAVIOUR

(2017 Admission onwards)

Time : 3 Hours

Max. Marks : 75

SECTION – A

Answer **any two** questions. Each carries **15** marks.

1. Define organization. Explain the Human relations movement in detail.
2. What is communication and elaborate the different types of communication in organization?
3. Explain the contingency theories of leadership.
4. What is conflict and examine the different ways to manage conflict?

(2 × 15 = 30 Marks)

SECTION – B

Answer **any five** questions. Each carries **5** marks.

5. Porter and Lawler's theory of work motivation.
6. Causes of employee attrition.
7. Characteristics of bureaucracy.

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8. Importance of Human capital.
9. Managing Diversity in organizations.
10. Content theories of motivation.
11. Strategies to become an effective administrator.
12. Challenges and opportunities of OB.

(5 × 5 = 25 Marks)

SECTION – C

Answer **any ten** questions. Each carries **2** marks.

13. Goal setting theory.
14. Organizational culture.
15. TQM.
16. Attribution Theory.
17. Decision making.
18. Self managed teams.
19. Job satisfaction.
20. Types of communication.
21. Motivation cycle.
22. Leadership.
23. Organization chart.
24. Employee turnover.

(10 × 2 = 20 Marks)

