

(Pages : 3)

M – 1585

Reg. No. : .....

Name : .....

**Fifth Semester B.A./B.Sc./B.Com. Degree Examination, December 2021**

**First Degree Programme under CBCSS**

**Home Science**

**Open Course**

**HS 1551.9 : PERSONALITY AND SOFT SKILL DEVELOPMENT**

**(2014, 2016 & 2017 Admission)**

Time : 3 Hours

Max. Marks : 80

PART – A

Write **one line** answer. **All** questions must be answered. Each answer carries mark **1**.

1. What is a soft skill?
2. Define Intelligence Quotient (IQ).
3. What is a conflict?
4. Comment on assertiveness.
5. What is meant by Verbal communication?
6. Name two barriers to effective communication.
7. Define personality.
8. What is E-learning?
9. What is grooming?
10. Comment on body language.

**(10 × 1 = 10 Marks)**

P.T.O.

PART – B

Write short answers not exceeding **one** paragraph. Answer any **eight** questions. Each answer carries mark **2**.

11. Write a note on personality determinants.
12. Write a note on any two soft skills.
13. Write a note on resource management.
14. What is meant by team skills?
15. Comment on the importance of leadership.
16. Discuss the importance of courtesy as an important personal skill.
17. Write a note on negotiation.
18. What is meant by decision making?
19. Comment on telephone etiquette.
20. Discuss the need for co-operation as a social skill.
21. What is public speaking?
22. Justify the need for self-assessment.

(8 × 2 = 16 Marks)

PART – C

Write short essay not exceeding **120** words. Answer any **six** questions. Each answer carries **4** marks.

23. Write an essay on persistence as a personality trait.
24. Write a note on the importance of soft skills.

25. Justify the need for development of new skills.
26. Write a note on time management.
27. Discuss the need for safety on the Internet.
28. Comment on cross cultural communication.
29. Discuss the use of PowerPoint as a tool for communication.
30. Comment on the different methods of improvement of personal skills.
31. Justify the need for analytical ability as an important personal skill.

**(6 × 4 = 24 Marks)**

**PART – D**

Write essays not exceeding 4 pages. Answer any two questions. Each answer carries mark 15.

32. Explain the important determinants of personality.
33. Write an essay in the important soft skills required in our career.
34. What is meant by resources? Detail the need for effective management of resources.
35. "Communication is the language of leadership"-Justify.

**(2 × 15 = 30 Marks)**